



# TOTAL CAR CARE SERVICES

## TECHNICAL SERVICE BULLETINS

**Manufacturer:** Various

**TCC Group:** 09 -38 -0127

**Subject:** Body Control Module Failure

**Model:** 2008-2014 Buick Lucerne; 2006-2011 Buick Enclave; 2007-2009 Cadillac DTS; 2007-2014 Cadillac SRX; 2008-2014 Cadillac Escalade; 2006-2008 Cadillac CTS; 2006-2013 Chevrolet Monte Carlo; 2007-2009 Chevrolet Impala; 2007-2013 Chevrolet Equinox; 2007-2014 Chevrolet Avalanche, Silverado; 2008-2014 Chevrolet Suburban, Tahoe; 2007-2013 Chevrolet Express, Traverse; 2007-2014 GMC Sierra; 2008-2014 GMC Acadia, Yukon ; 2007-2009 GMC Savana; 2007-2010 Pontiac Torrent; 2008-2010 Saturn Outlook; 2008-2010 Saturn VUE; All HUMMER H2

**Issue:** BODY CONTROL MODULE (BCM) GROUNDS

The BCM may be damaged when the module is supplied with battery power and the ground path is removed. You must remove the negative battery cable first before removing a BCM ground.

### Issue 1

Below is a list of vehicles and the components that the BCM ground path passes through. The negative battery cable must be removed when removing the components noted below.

- **HUMMER H2 2008 – 2010 (Instrument panel electrical center)**
- **Saturn VUE (I/P splice pack)**

### Issue 2

It is important to note when removing a ring terminal ground, splice pack connector, or inline harness connector for all the vehicles listed in the model section above, that it doesn't include a BCM ground path. You must remove the negative battery cable if you determine that it is a BCM ground path.

As an example: If the BCM grounds become disconnected, internal damage to the BCM will occur. Other systems controlled by the BCM will also be affected, such as an inoperative or intermittent condition in one or more of the following systems:

- **Interior lighting will remain on or will not work**
- **Exterior lighting will remain on or will not work**